



Roundtable Panel Discussion



Presented By:

Kenneth Chaput, Automotive Equipment Inspection Supervisor
Trooper Douglas Bailey Jr.

Jennifer N. O'Leary, Administrator, Bureau of Registration, New Hampshire Department of Safety - Division of Motor Vehicles

Jennifer Gornnert, Title Bureau Administrator, New Hampshire Department of Safety - Division of Motor Vehicles

Session Description:

The discussion will focus on key industry updates, including shifts in roadside enforcement following the suspension of the inspection program, common violations identified during dealership audits, and the potential adoption of electronic signatures, currently under legislative consideration, and their operational implications. Additional topics include defining out-of-class vehicles, the rollout of e-title and its impact on title processing workflows, and recurring errors seen in titling and registration submissions. The session is designed to foster dialogue between dealerships, the DMV, and State Police, discussing practical guidance, clarifying regulatory expectations, and helping dealerships prepare for the future.

Who Should Attend:

This roundtable is intended for dealership personnel who directly manage compliance and back-office operations, including dealer principals, general managers, compliance officers, office managers, and title and registration staff.

